



2154 ✓

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application

Inventors: Stewart, et al.

Appln. No.: 09/785,693

Confirm. No.: 3894

Filed: February 16, 2001

Title: CONVERSATION MANAGEMENT  
SYSTEM FOR ENTERPRISE WIDE  
ELECTRONIC COLLABORATION

PATENT APPLICATION

Art Unit: 2154

Examiner: Chankong, Dohm

Customer No. 23910

**CERTIFICATE OF MAILING UNDER 37 C.F.R. § 1.8**

I hereby certify that this correspondence is being deposited in the United States Postal Service with sufficient postage as first class mail in an envelope addressed to **Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450**, on September 29, 2004.

A handwritten signature in black ink, appearing to read "Karl Kenna".

(Attorney Signature)

Karl Kenna, Reg. No. 45,445

Signature Date: September 29, 2004

**RECEIVED**

OCT 12 2004

Technology Center 2100

**RESPONSE TO OFFICE ACTION UNDER 37 C.F.R. § 1.111**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

This RESPONSE is in reply to the Office Action mailed April 29, 2004. The fee for addition of new claims is included herewith.

**Amendments**

Please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begin on Page 2.

Remarks begin on Page 7.

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